

JOB DESCRIPTION

Position Title: DevOps Engineer

Background:

At ContactEngine, we're passionate about innovative SaaS solutions that drive value, enhance operational processes, and improve the customer experience while delivering substantial return on investment for our clients. We are a Shoreditch-based, dynamic, vibrant and extremely motivated team already working with some of the UK and world's best known brands.

Our focus is mainly on Customer Communications using omni-channel SaaS Solutions.

Role Main Purpose:

We are looking for a DevOps Engineer to join our growing team of highly competent developers and engineers working on a variety of applications and services to support our omni-channel, interactive, communication platform.

We have a small dedicated development team based in Northampton with the main company office in Shoreditch, London. We offer a friendly and flexible working environment. Occasional travel to London may be required.

Duties and Key Responsibilities:

- Contributing to system and process architecture.
- Working with, and supporting, the development team with application configuration for deployment, monitoring and other automation.
- Work on the technical design, development, release and deployment of AWS infrastructure and applications.
- Provide operational management and support of Linux and Windows servers including server hardening, patching, network security and log management to deliver web application and service stacks.
- Working with the Information Security Manager to ensure that our infrastructure and practices meet compliance requirements.
- Co-ordinating regular disaster recovery and penetration testing to meet compliance requirements.

Required knowledge/experience:

Certified to at least AWS associate level or with 2+ years' experience working with AWS or other cloud platforms eg: Azure, GCP.

Knowledge and experience with some of the below:

- AWS - EC2, ELB, Route53, S3, SQS, SNS, RDS (including Aurora), VPC, Security Groups.
- Cloud provisioning - Terraform, CloudFormation, Ansible and Packer.
- Scripting - Bash, PowerShell, Ruby, Python.
- CI Pipeline - TeamCity, Octopus Deploy.
- Version Control Systems - Git and GitHub.
- Logging and Monitoring - ELK / Splunk and Grafana.
- CM (configuration management) – either Chef, Ansible, Puppet.
- IaC tooling - HashiCorp stack or AWS equivalents.
- Operation of distributed systems - monitoring and alerting, centralised logging and reporting.
- Usage of Azure / GCP desirable.
- Any experience with distributed services architecture.

What we bring to the table:

- Award-winning company with world class and industry changing SaaS products and services.
- Ability to learn and grow with the business.
- Personal Development, internal promotion and growth opportunities.
- Very strong culture and a tight-knit team of colleagues.
- 25 days paid holiday
- Private Health Insurance
- Pension Scheme

Timings / Remuneration

- Full time
- Remuneration TBC

We are committed to creating a diverse and inclusive company that better reflects the community we live in. We therefore welcome applications from candidates of all backgrounds.