

## DevOps Engineer

### Job Description

We are looking for a DevOps Engineer to join our growing team of highly competent developers and engineers working on a variety of applications and services to support our omni-channel, interactive, communication platform.

We have a small dedicated development team based in Northampton with the main company office in Shoreditch, London. We offer a friendly and flexible working environment. Occasional travel to London may be required.

### Key Responsibilities

- Contributing to system and process architecture.
- Working with, and supporting, the development team with application configuration for deployment, monitoring and other automation.
- Work on the technical design, development, release and deployment of AWS infrastructure and applications.
- Provide operational management and support of Linux and Windows servers including server hardening, patching, network security and log management to deliver web application and service stacks.
- Working with the Information Security Manager to ensure that our infrastructure and practices meet compliance requirements.
- Co-ordinating regular disaster recovery and penetration testing to meet compliance requirements.

### Knowledge/Experience

Certified to at least AWS associate level or with 2+ years experience working with AWS or other cloud platforms eg: Azure, GCP.

Knowledge and experience with some of the below:

- AWS - EC2, ELB, Route53, S3, SQS, SNS, RDS (including Aurora), VPC, Security Groups.
- Cloud provisioning - Terraform, CloudFormation, Ansible and Packer.
- Scripting - Bash, PowerShell, Ruby, Python.
- CI Pipeline - TeamCity, Octopus Deploy.
- Version Control Systems - Git and GitHub.
- Logging and Monitoring - ELK / Splunk and Grafana.
- CM (configuration management) – either Chef, Ansible, Puppet.
- IaC tooling - HashiCorp stack or AWS equivalents.
- Operation of distributed systems - monitoring and alerting, centralised logging and reporting.
- Usage of Azure / GCP desirable.
- Any experience with distributed services architecture.

### About ContactEngine



ContactEngine is a fast growing start-up headquartered in Shoreditch, London. The company works with major brands such as Virgin Media, BSkyB, Whirlpool, Renault, Telecom Italia to deliver efficiency in customer communication. Using multiple channels of communication including interactive SMS, automated phone-calls, e-mail, apps, mobile web, video and social we aim to save companies money by communicating more efficiently with their customers to optimise appointments for sales, installations, service and other deliveries.

We are committed to creating a diverse and inclusive company that better reflects the community we live in. We therefore welcome applications from candidates of all backgrounds.

For more information, please visit [www.contactengine.com](http://www.contactengine.com)