

Software Engineer

We are looking for a Software Engineer to join our growing team of highly skilled engineers working on a variety of applications and services to support our omni-channel, proactive communication platform. You will be working in multidisciplinary team with other professionals delivering high quality and secure software within an Agile delivery framework.

We offer a friendly and flexible working environment that is currently 100% remote with occasional team meetups when possible.

Key Responsibilities

- Write, test, maintain code which adheres to internal guidelines and industry best practices.
- Take part in code reviews (as reviewer and reviewee).
- Write reusable code and libraries.
- Participate and contribute in team Scrum ceremonies.
- Ensure applications are built to modern security standards.

Knowledge/Experience

Required:

- Strong analytical and problem solving skills.
- Strong Microsoft C# experience, with experience in OOP and applying modern design patterns.
- Experience designing and building web-based products using the Microsoft ASP.NET or .NET Core frameworks and associated technologies.
- Strong relational database experience and proficient in writing and troubleshooting SQL (preferably MySQL).
- Ability to write testable, reusable and scalable code to help with the rapid development of the company.
- Containerisation and microservice development - Docker, Kubernetes.
- Proficient working with Git and other development process tooling.
- Experience working with CI/CD tooling - Azure DevOps/Team City/Octopus Deploy.

Desired:

- Experience working with SaaS.
- Knowledge of AWS, Azure and/or other cloud technologies.
- Working with Agile teams.



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ContactEngine is a Conversational AI technology that enables brands to proactively engage customers in conversations that fulfil business objectives. ContactEngine automates outbound customer engagement across all channels and generates unique insights into the changing patterns of communication by applying demographic and intent analysis, linguistics and ground-breaking artificial intelligence principles to mass volumes of raw data. ContactEngine transforms the way global brands engage with their customers – saving brands millions and making their customers happier.

For more information, visit www.contactengine.com